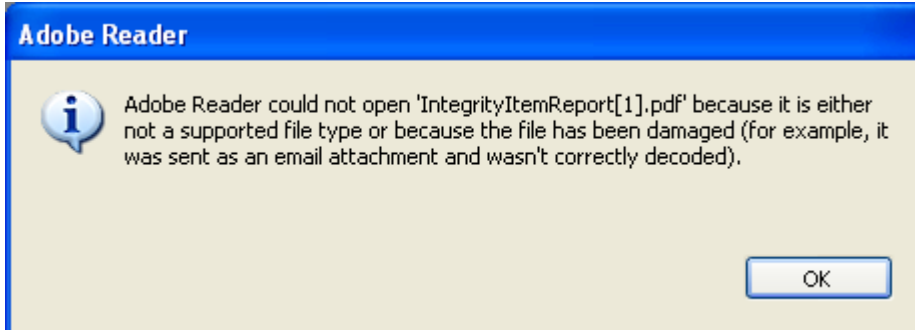


Symantec Firewall Configuration for Integrity

When attempting to download the Report PDF, Item PDF, or Data File, you may encounter a message similar to the following on Internet Explorer.



On some browsers, you may not receive a message at all.

In order to download the files, you must configure your client firewall to add "integrity.castlerockresearch.com" as one of your trusted sites. If you are on Windows and have Symantec Client Firewall installed, you may configure your firewall to trust Integrity by following the instructions below. Otherwise, please refer to your firewall documentation or contact us for support.

The following instructions are specific for Symantec Client Firewall version 7.0.

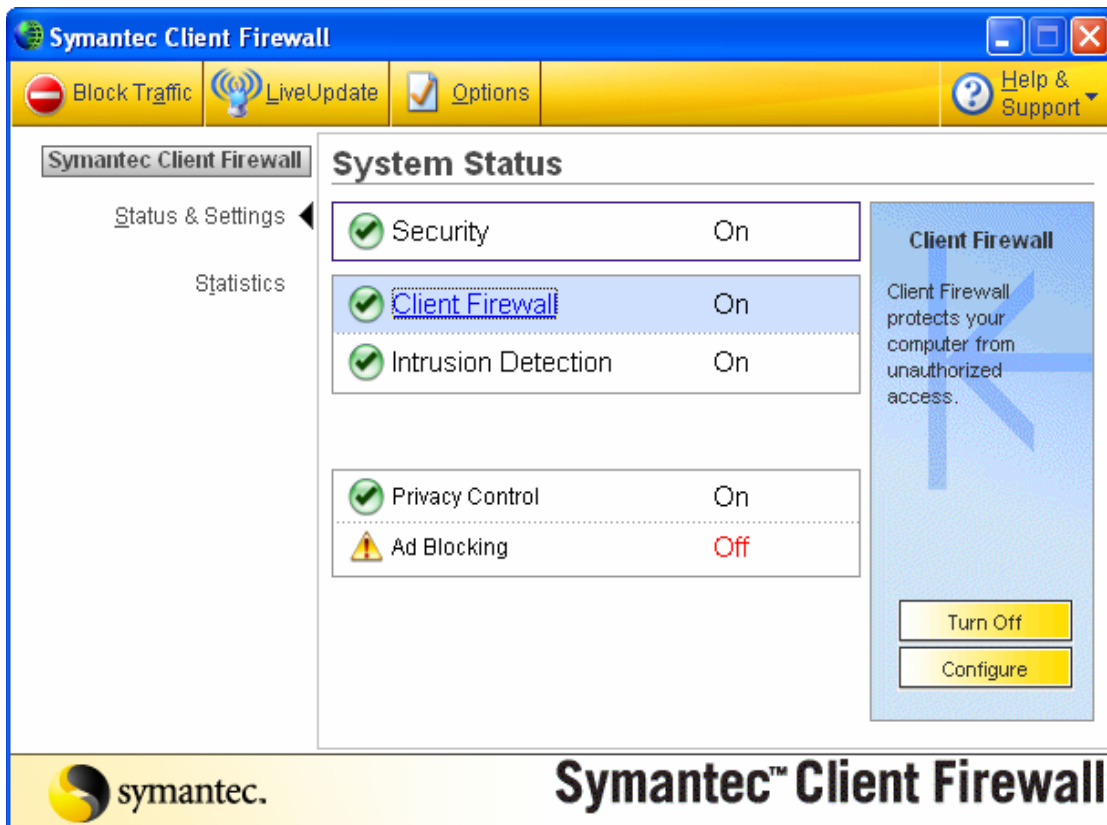
Step 1: Determine if you have the Symantec Client Firewall Installed.

If you have Symantec Client Firewall installed, you should see an icon of a globe in your task bar. Double-click the icon to access your firewall's configuration manager.

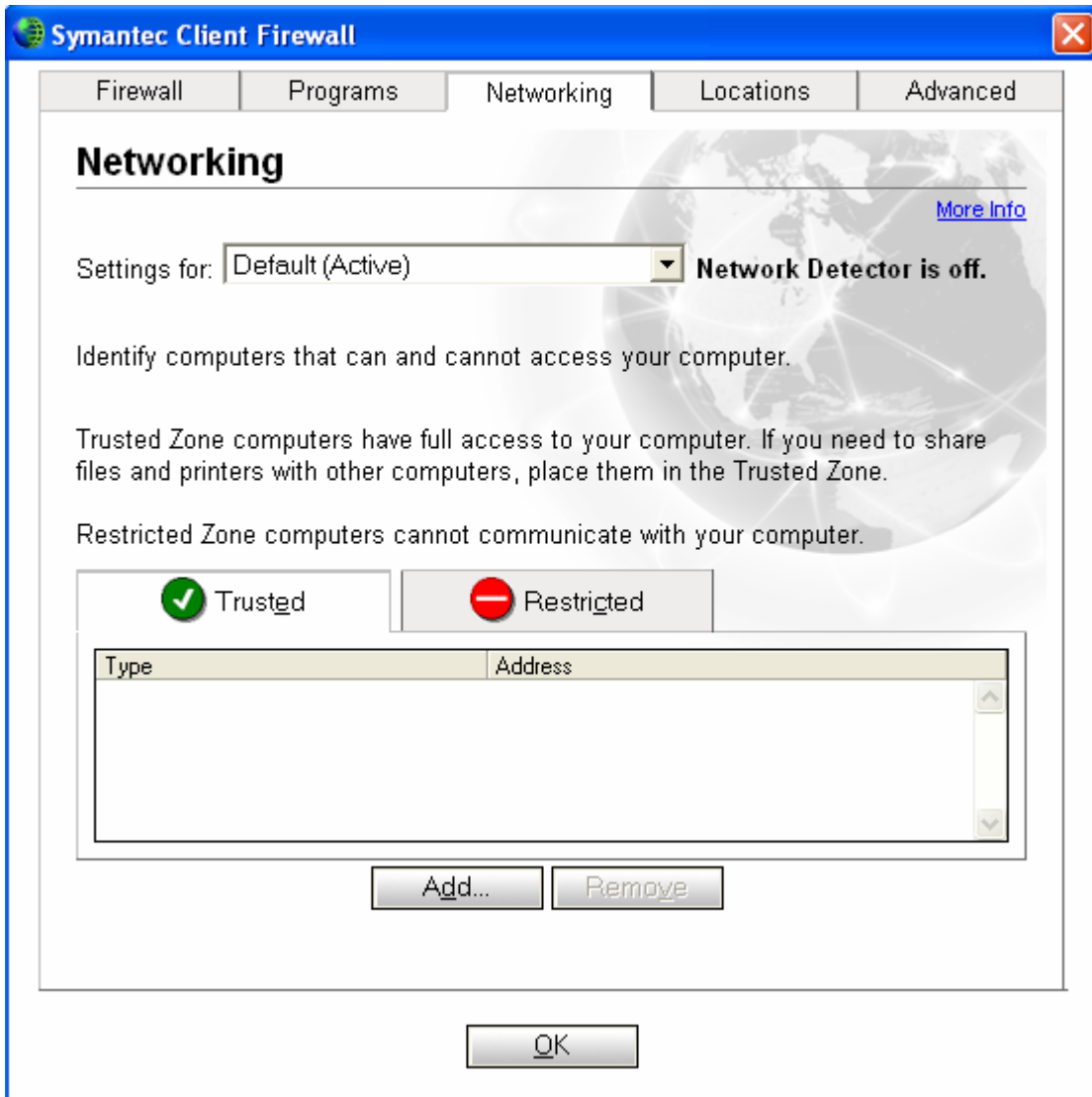


Step 2: Open up the configuration screen for your client firewall

Click on "Client Firewall" then the "Configure" button in the lower right hand corner of the window.

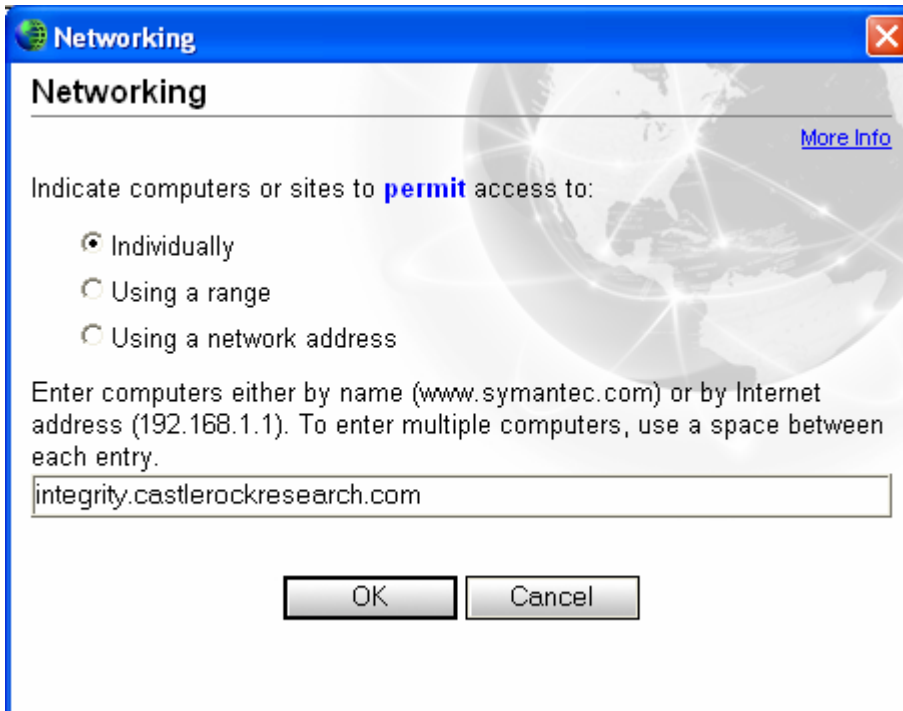


This will open up another dialog window that allows you to configure the security settings for your firewall (see below).



From this screen, access Networking, and click "Add..." from the Trusted zone tab.

Step 3: Add "integrity.castlerockresearch.com" to your list of trusted sites



From the Networking dialog, select "Individually" to allow a single site to your Trusted Zone. Enter "integrity.castlerockresearch.com" in the text box as shown above and click OK. You may now close any remaining open dialog windows by clicking OK.

If you have additional questions or concerns, please contact us at integrity.support@castlerockresearch.com.